# Xiaoyi Tian

412-584-2786 | tianx@ufl.edu | linkedin.com/in/xiaoyi-tian/ | www.txiaoyi.com

#### SKILLS

User-Centered Research: Contextual inquiry, interview, survey, storyboard, usability testing, persona, qualitative coding, dialogue act tagging, ethnography, case study

Statistical Analysis: R, SPSS, JMP, Stata

Programming Languages and Frameworks: Python, HTML, CSS, Bootstrap, Javascript, Java, C, VB, SQL,

MATLAB, Blazor, React, Blockly

#### EDUCATION

Ph.D. in Human-Centered Computing	2020 - present
University of Florida	Gainesville, FL
M.S. in Information Science	2018 - 2020
University of Pittsburgh	Pittsburgh, PA
B.Mgmt. in Management Science	2014 - 2018
Anhui University	Hefei, China

#### EXPERIENCE

## Graduate Research Assistant | Advisor: Kristy Boyer

08/2020 - present

LearnDialogue Lab, University of Florida

Gainesville, FL

- Designed and developed a conversational AI development environment: <u>AMBY</u>, featuring youth-centered visual elements, AI conceptual scaffolding and dual input modalities (text and speech) for middle school students
- Conducted contextual inquiry and usability studies with 46 youth (aged 12-13) and 11 adults to understand user experiences and challenges while using *AMBY*. The analysis contributes design implications for conversational AI authoring tools that empower AI learning for youth.
- Clustered affective states and problem-solving behaviors of 86 undergraduate students in an adaptive block-based programming environment for novice learners. This study provided insight into how frustration trajectory models can guide system adaptivity during problem-solving episodes.
- Modeled linguistic alignment and its relationship with satisfaction outcome in collaborative programming dialogues using Bayesian mixed-effect models

Research Intern | Supervisors: Amy Ogan, Michael Madaio

10/2019 - 07/2020

Human-Computer Interaction Institute, Carnegie Mellon University

Pittsburgh, PA

- Automated data collection for a child literacy system used by 500+ participants in Côte d'Ivoire over 8 months
- Visualized user phonological awareness curriculum progression of 8 units and 1,000+ weekly logs of learning actions

Research Assistant | Supervisor: Erin Walker

04/2019 - 05/2020

Facet Lab, University of Pittsburgh

Pittsburgh, PA

- Conducted qualitative research on multi-sessions rapport management of middle school learners with a social robot
- Utilized Independent Component Analysis (ICA) to model linguistic rapport components extracted from human coding and automated LIWC measurements

#### Projects

Linguistic Alignment in Collaborative Learning Dialogues | Course project (lead) at UF 01/2021 - present Research on the role of linguistic alignment in middle school students collaborative problem solving dialogues

- Parsed the syntactic structure and extracted lexical types for both task-relevant and non-task words
- Calculated linguistic alignment on both syntax level and lexicon level for each dialogue exchange
- Performed Beyasian mixed-effect modeling on linguistic alignment and students' satisfaction toward their partner

StudyBuddy: a Chatbot for Effective Study Habits | Collaborative project (lead) at Pitt 09/2019 - 10/2020 Designing a chatbot prototype to induce and sustain study behavioral change for university first-year students

• Utilized mix-method to investigate the feasibility of chatbots for study behavioral change of college students

- Formed design inquiry by interviewing with 3 peer tutors and surveying 87 freshmen
- Developed a chatbot prototype in Slack using DialogFlow and Slack API
- Conducted in-depth interviews with 8 students, 5 faculty and a usability survey with 118 students
- Offered design recommendations for chatbots on building trust with users, incorporating gender and individual differences, importance of context, balancing between immediate help and long-term support

2022

2018

#### Awards and Honors

Gartner Group Graduate Fellowship, University of Florida Outstanding Undergraduate Thesis (Top 1% in the Class), Anhui University Academic Excellence Scholarship, Anhui University 2015 & 2016 & 2017 "Merit Student", Anhui University 2015 & 2017

## **Publications**

#### Journal Articles

- J2 Let's Talk It Out: A Chatbot for Effective Study Habit Behavioral Change Xiaoyi Tian, Zak Risha, Ishrat Ahmed, Arun Balajiee Lekshmi Narayanan, Jacob Biehl. Proceedings of the ACM on Human-Computer Interaction. 5, CSCW1. April. 2021.
- J1 Online Educational Information Quality Modeling and Perceived Difference Comparison Xiaoyi Tian, Jing Li, Qin Yu. In Journal of Hefei Normal University. 2016, 34(5).

#### Conference Papers

C7 Are We on the Same Page? Modeling Linguistic Synchrony and Math Literacy in Mathematical Discussions

Yukyeong Song, Wanli Xing, Xiaoyi Tian and Chenglu Li 13th International Learning Analytics and Knowledge Conference (LAK). To appear.

- C6 AI Made By Youth: A Conversational AI Curriculum for Middle School Summer Camps Yukyeong Song, Gloria Katuka, Joanne Barrett, Xiaoyi Tian, Amit Kumar, Tom McKlin, Mehmet Celepkolu, Maya Israel and Kristy Elizabeth Boyer The Thirteenth Symposium on Educational Advances in Artificial Intelligence (EAAI). To appear.
- C5 A Summer Camp Experience to Engage Middle School Learners in AI through Conversational App Development

Gloria Ashiya Katuka, Yvonika Auguste, Yukyeong Song, Xiaoyi Tian, Amit Kumar, Mehmet Celepkolu, Kristy Elizabeth Boyer, Joanne Barrett, Maya Israel, Tom McKlin.

Proceedings of the 54th ACM Technical Symposium on Computer Science Education (SIGCSE). To appear.

C4 Applying Cognitive Load Theory to Examine STEM Undergraduate Students' Experiences in An Adaptive Learning Environment: A Mixed-Methods Study

Dolly Bounajim, Arif Rachmatullah, Madeline Hinckle, Bradford Mott, James Lester, Andy Smith, Andrew Emerson, Fahmid Morshed Fahid, Xiaoyi Tian, Joseph B Wiggins, Kristy Elizabeth Boyer, Eric Wiebe. Proceedings of the Human Factors and Ergonomics Society Annual Meeting. October. 2021.

C3 Modeling Frustration Trajectories and Problem-Solving Behaviors in Adaptive Learning **Environments for Introductory Computer Science** 

Xiaoyi Tian, Joseph B. Wiggins, Fahmid Morshed Fahid, Andrew Emerson, Dolly Bounajim, Andy Smith, Kristy Elizabeth Boyer, Eric Wiebe, Bradford Mott, James Lester.

Proceedings of International Conference on Artificial Intelligence in Education (AIED). July. 2021.

- C2 Progression Trajectory-Based Student Modeling for Novice Block-Based Programming Fahmid Morshed Fahid, Xiaoyi Tian, Andrew Emerson, Joseph B. Wiggins, Dolly Bounajim, Andy Smith, Eric Wiebe, Bradford Mott, Kristy Elizabeth Boyer, James Lester. Proceedings of the 29th ACM Conference on User Modeling, Adaptation and Personalization (UMAP). July. 2021.
- C1 Understanding Rapport over Multiple Sessions with a Social, Teachable Robot Xiaoyi Tian, Nichola Lubold, Leah Friedman, Erin Walker. Proceedings of International Conference on Artificial Intelligence in Education (AIED). July. 2020.

#### Workshop Papers and Posters

# W2 Early Design of a Conversational AI Development Platform for Middle Schoolers

Amit Kumar, Xiaoyi Tian, Mehmet Celepkolu, Maya Israel, Kristy Elizabeth Boyer.

Poster in 2022 IEEE Symposium on Visual Languages and Human-Centric Computing (VL/HCC). September. 2022.

# W1 Dominance as an Indicator of Rapport and Learning in Human-Agent Communication

Amanda Buddemeyer, **Xiaoyi Tian**, Erin Walker.

Student Research Workshop in Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics (ACL). July. 2020.

# ACADEMIC AND COMMUNITY SERVICES

Microsoft TEALS volunteer, teacher for high school computer science (CS1, Python) Reviewer of ACM CHI Conference on Human Factors in Computing Systems (CHI) 2023 Reviewer of International Conference on Educational Data Mining (EDM) 2022 Reviewer of ACM Conference on Computer-Supported Cooperative Work (CSCW) 2020 08/2022 - present

# INVITED TALKS AND SEMINARS

Guest speaker of AI workshop for Florida middle school teachers, University of Florida Camp DIALOGS: Teaching Conversational AI in Middle School Summer Camps

07/2022

Guest speaker of undergraduate HCI course, University of Florida

03/2021

Let's talk it out: A chabot for effective study behavioral change

Last update: 12/31/2022